



External Job Posting

Support Worker (1.0FTE)

Location: Hamilton, Ontario

POSITION SUMMARY:

The full-time (1.0 FTE) Support Worker is responsible for the intake, assessment, case management and coordination and implementation of support services with The AIDS Network. The position is directly accountable for individual counseling and case management and group social support with clients who are living with, affected by and at risk for HIV and group social support. Working from a Basic Needs Assessment framework that addresses the social determinants of health, the Support Worker implements the support services of The AIDS Network. As an active member of the staff team, reporting to the Director, Programs and Services, the Support Worker works within guidelines, policies, values and mission of the organization and is accountable and responsible for the outcomes of the support program and service areas.

PRIMARY RESPONSIBILITIES:

- Intake, assessment and counseling services to individuals and families who are living with, affected by and at risk for HIV/AIDS;
- Facilitation of group counselling sessions and coordination of social support and learning events;
- Coordinate development and distribution of mailings including monthly client newsletter;
- Case management and referral services with key partner agencies including but not limited to the SIS Clinic, healthcare providers, OW/ODSP programs, housing providers, etc.
- Coordination and implementation of support services;
- Volunteer and student placement support and supervision;
- Program and agency administration including a web-based, client record system;
- Professional Development.

KEY QUALIFICATIONS:

- BSW supported by RSW designation (MSW preferred); combined with 3+ years of frontline experience providing case management and counseling services to vulnerable and marginalized populations;
- In-depth knowledge of issues facing people living with and at risk for HIV in Hamilton;
- Proven track record coordinating and implementing peer engaged direct service programs within a community based setting;

- Valid driver's license, clean driver's abstract and regular access to a reliable vehicle is required;
- Flexible to challenges as they arise and the ability to remain calm under pressure;
- Strong communication skills in English, both written and oral, is required;
- Excellent organizational skills and attention to detail;
- Ability to handle confidential/ sensitive information with discretion and maturity;
- Demonstrated ability to respond and communicate effectively in crisis, conflict and other situations that require tact, diplomacy and discretion;
- Demonstrated proficiency with Microsoft Office and Web-Based Data/Client Record System.

WHAT WE OFFER:

This is a full-time (35hrs/week) position with The AIDS Network. The hourly wage rate for this position is \$20.51 - \$25.26 plus benefits.

If this opportunity resonates with your previous work, education, qualifications and experience then we want to discuss this exciting opportunity with you!

Please forward your electronic resume and cover letter by email only no later than 5 pm on Friday, January 16, 2015 to: recruitment@aidsnetwork.ca

The AIDS Network is committed to diversity and persons living with HIV/AIDS are encouraged to apply.