# OAN Formal Complaint Form

The Ontario AIDS Network’s (OAN) complaint process exists to support any person who has experienced harassment, discrimination, racism, bullying, violence and other unwanted behaviours while attending an OAN event (in-person or virtually) to bring a complaint forward and seek resolution. To learn more about the complaint submission process, visit [oan.red/complaint-submission-process](https://oan.red/complaint-submission-process/)

The OAN it is not a governing or accrediting organization and does not have the authority to adjudicate or mediate complaints about or between OAN member agencies, or to resolve client or member complaints about the services delivered by a member agency.

Please send all complaints via email to: complaints@oan.red

**Name:**

**Email:**

**Phone number:**

**I am submitting this complaint to the:**

* Executive Director
* Co-Chairs of the Board
* Executive Committee

**I am submitting a complaint about:**

* OAN staff or volunteers
* OAN Board members or
* OAN co-chair of the board
* Other meeting or event participants

Please detail the nature of your complaint. Include information such as, date, time, location, names of witnesses, if available; why the issue/incident is a concern, relevant documentation and desired outcome: